

RETAINED COPIES AND CUSTOMER RESTORES

A failed restore can hurt a client.

You retain customer files for later recovery. Accepted backup and restoration duties should match retention promises and storage vendors; customer claims, your response costs and server damage differ.

RISKS WORTH DISCUSSING

- 01 **Customer backups that cannot be restored**
- 02 **Unauthorized access to backup repositories**
- 03 **Ransomware incidents involving retained copies**

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800-777-1872



Coverage worth discussing



Professional liability

Covered claims from accepted backup/restore services.



Cyber liability

Covered repository–data response and selected restoration.



Commercial property

Insured owned servers after covered physical damage.



General liability

Covered nonprofessional office visitor injury claims.

Coverage is subject to policy terms and exclusions.

Why The Southern Agency

01 Listen

We review your operations, coverage and past claims.

02 Assess

We look at hazards and ways to reduce risk.

03 Build

We compare carriers, premiums and audit terms.

04 Support

We revisit coverage as your work changes.



SCAN TO

Read the full
guide

800-777-1872

TheSouthernAgency.com