

PRIVATE MAILBOXES, RELEASE AND FORWARDING

# A release error can expose mail.

You rent mailboxes and may forward or scan customer mail. Define recipient checks, custody and accepted privacy terms; identity records, insured cash or stamps and shop fixtures are different interests.

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RISKS WORTH DISCUSSING

- 01 Mail released to the wrong person
- 02 Parcel theft before collection
- 03 Exposure of customer identity records



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# Coverage worth discussing



## **Business owners policy**

Eligible shop property and premises liability.



## **Professional liability**

Claims from accepted receiving/forwarding services.



## **Crime insurance**

Defined theft of expressly insured cash/property.



## **Cyber liability**

Privacy response for expressly accepted records.

Coverage is subject to policy terms and exclusions.

## Why The Southern Agency

### **01 Listen**

We review your operations, coverage and past claims.

### **02 Assess**

We look at hazards and ways to reduce risk.

### **03 Build**

We compare carriers, premiums and audit terms.

### **04 Support**

We revisit coverage as your work changes.



SCAN TO

**Read the full  
guide**

**800-777-1872**

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