The Southern Agency
Insurance & Bonds

CLIENT CALLING AND SERVICE CAMPAIGNS

A calling campaign can trigger complaints.

You handle sales, collections or service campaigns for various clients. Campaign errors or system outages create unique risks for your center.

RISKS WORTH DISCUSSING

01 **Unlawful calling and recording violations**

02 **Customer data breach incidents**

03 **Business interruption from outages**

Scan to get a quote today

Or call
800-777-1872

TELEMARKETING AND CONTACT CENTER INSURANCE

Coverage worth discussing

Professional liability
Eligible handling errors in expressly accepted campaigns.

Cyber liability
Covered privacy claims involving caller records.

Commercial property
Insured workstations and telephony after covered damage.

Workers compensation
Work-injury benefits for eligible contact-center employees.

Coverage is subject to policy terms and exclusions.

Why The Southern Agency

01 **Listen**
We review your operations, coverage and past claims.

02 **Assess**
We look at hazards and ways to reduce risk.

03 **Build**
We compare carriers, premiums and audit terms.

04 **Support**
We revisit coverage as your work changes.

SCAN TO
Read the full guide

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TheSouthernAgency.com