The Southern Agency
Insurance & Bonds

MESSAGE TAKING AND DISPATCH

An urgent message can be relayed incorrectly.

You relay messages for clients such as law firms or medical practices. A late or incorrect message can lead to liability claims.

RISKS WORTH DISCUSSING

01 **Missed or delayed urgent calls**

02 **Confidentiality and data privacy breaches**

03 **System interruption and service outages**

Scan to get a quote today

Or call
800-777-1872

TELEPHONE ANSWERING SERVICE PROVIDER INSURANCE

Coverage worth discussing

Professional liability
Eligible errors in accepted answering or dispatch services.

Cyber liability
Covered privacy response involving caller notes.

Commercial property
Insured telephony equipment after covered physical damage.

Business owners policy
Packaged property and liability for eligible operations.

Coverage is subject to policy terms and exclusions.

Why The Southern Agency

01 **Listen**
We review your operations, coverage and past claims.

02 **Assess**
We look at hazards and ways to reduce risk.

03 **Build**
We compare carriers, premiums and audit terms.

04 **Support**
We revisit coverage as your work changes.

SCAN TO
Read the full guide

800-777-1872
TheSouthernAgency.com